



**Government of India
Ministry of Finance
Department of Revenue
Central Board of Indirect Taxes & Customs
Directorate General of Human Resource Development
507/8, Deep Shikha Building
New Delhi-110008**

F.No. I/(22)/OTH/1255/2023-SWC-O/o ADG-HRM-II-DELHI
26.05.2023

Dated:

NOTICE INVITING TENDER

Organization Name: Directorate General of Human Resource
Development, HRM-II
Organization Type: Central Government
Ministry/Department: Ministry of Finance/Department of Revenue
Tender Reference No.: I/(22)/OTH/1255/2023-SWC-O/o ADG-HRM-II-DELHI
Tender Title: Annual Maintenance Contract (AMC) of Civil List
Mobile Application, Civil List Download Portal &
Backend Admin Portal
Product Category: Civil List Mobile Application, Civil List Download
Portal & Backend Admin Portal
Tender Value: Not Specified
Details of Work: Enclosed here with as Annexure 'A'
Location: Room No. 403, Deepshikha Building, Rajendra
Place,
New Delhi
Last date for submission: 06.06.2023 (Tuesday) up to 04:00 PM
Opening date: 07.06.2023 (Wednesday) at 12:00 Noon

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Copy to:

I/1209176/2023

01. Notice Board (RP & BVSSS)
02. DGHRD Website/CBIC Website

**Signed by Ritesh Kumar
Tripathi**

Date: 26-05-2023 16:26:32

Reason: Approved

(Ritesh Kumar Tripathi)
Joint Director, HRM-II, DGHRD

Annexure 'A'

Requirements for Civil List Mobile Application, Civil List Download Portal & Backend Admin Portal

(1) Requirements for Civil List Mobile Applications (Android + IOS)

- Maintenance of two mobile applications i.e., Android & IOS and keeping them updated as per the ongoing standards and guidelines.
- Check for any blockage like corrupt pages and errors.
- Check if data is placed correctly or not.
- Minor updates and fixes to optimize the application
- Optimization of the current codebase.

(2) Requirements for Civil List download portal

- Maintenance of Civil List download portal.
- Uploading of grade-wise and complete Civil List pdf files as per requirement.
- Code optimizations.
- Regularly maintaining server cache and task queue for fast performance.
- Security maintenance of the pdf files uploaded.
- Updating threads for pdf download.
- Fixing API and thread if any download is stuck.

(3) Requirements for Civil List Admin Web portal

- Maintenance of Admin portal.
- Code optimizations.
- Check for depreciated tags and libraries in the technologies used.
- Keeping the system up to date by updating server config files.
- Flushing and updating of databases whenever required.
- Improving reload time by checking broken pages.

(4) Requirements for Civil List parallel databases and isolated system

- Maintenance of four different database systems.
- Maintaining the isolated system that separates the Live app data and local data (frequent Changes)
- Flushing and updation of databases whenever required.
- Regular checks for database connection state.
- Security updates and patch for connection between systems and databases
- Updating databases on latest version and manipulating data accordingly.
- Code optimization.

I/1209182/2023

**Signed by Ritesh Kumar
Tripathi**

Date: 26-05-2023 16:27:53

(Ritesh Kumar Tripathi)

Reason: Approved
Joint Director, HRM-II, DGHRD